

Public Service Announcement

QEC re-opening Customer Care offices

Start Date: December 1, 2020 End Date: December 7, 2020

All Nunavut 30 sec

QEC's Customer Care offices will re-open in Baker Lake, Iqaluit and Cambridge Bay on Wednesday, December 2, for regular business hours (8:30 a.m. to 5 p.m. local time).

QEC will delay re-opening Rankin Inlet's Customer Care office to Monday, December 7, for regular business hours. This delay will allow the corporation to complete additional cleaning measures to help protect the well-being of QEC staff and the community.

There will be a limited number of people allowed in any Customer Care area at onetime. All customers are asked to respect the restrictions by wearing a mask and remaining two meters (six feet) apart. The first hour of operations will be designated for elders and other vulnerable groups.

Customers are encouraged to call 1-866-710-4200 or email customercare@qec.nu.ca with questions or concerns about QEC services. For further information on all payment options, please visit the QEC website at www.qec.nu.ca.

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