

Public Service Announcement

Masks required in QEC Customer Care offices

Start Date: February 25, 2021 End Date: March 31, 2021

All Nunavut 30 sec

Customers are required to wear masks in QEC Customer Care offices to protect the well-being of QEC staff and Nunavut communities. Customer Care offices are located in Rankin Inlet, Baker Lake, Iqaluit and Cambridge Bay, and are currently open for regular business hours (8:30 a.m. to 5 p.m. local time).

A limited number of people are allowed in Customer Care areas at one-time. All customers are asked to respect public health restrictions by remaining two meters (six feet) apart in addition to wearing a mask.

The first hour of operations is designated for elders and other vulnerable groups.

Customers are encouraged to call 1-866-710-4200 or email customercare@qec.nu.ca with questions or concerns about QEC services. For information on all payment options, please visit the QEC website at www.qec.nu.ca.

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