

Public Service Announcement

Canada Post strike affecting bill delivery

Start Date: November 18, 2024 End Date: November 23, 2024 Iqaluit

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Qulliq Energy Corporation (QEC) would like to inform customers that the ongoing Canada Post strike may cause delays in the delivery of monthly electricity bills. To ensure customers receive their billing information on time and avoid inconvenience, QEC encourages the following actions:

1. Sign up for E-Billing | Retrieve Balances | Pay by Phone

- Contact QEC's Customer Care line in Baker Lake at **867-793-4200** or toll-free at **1-866-710-4200**.
- You can also reach us by email at <u>customercare@qec.nu.ca</u>.

2. Pay Online through Financial Institutions

- Customers can securely pay their QEC bills through online banking.
- Select "Qulliq Energy Corporation" as the payee.
- Enter your QEC billing account number without the decimal point, ensuring all zeros are included.

QEC thanks residents for their understanding during this time as we work to provide accessible alternatives to our customers.

Media Contact:

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